

## **COVID-DX - Frequently Asked Questions**

1. Where will the event take place?
  - 6061 S Willow Dr., Greenwood Village CO 80111. Northeast corner of the parking lot. Just follow the signs!
2. When are you accepting appointments?
  - For the time being, tests will take place only at our Headquarters location, and only during specified days. Please visit [www.AAA.com/TravelFast](http://www.AAA.com/TravelFast) to make an appointment!
3. What type of test is being performed?
  - The screen is an anterior nasal PCR swab. This is currently the "gold standard" for detecting Covid-19. It is the recommended test, and proven more reliable than the rapid test especially for those who are without symptoms.
4. What is the cost of the test?
  - The testing fee is \$75 and the cost of processing the test will be billed to your insurance by the laboratory. Payment is collected on site, by debit or credit card.
5. How do I prepare for my test?
  - Schedule your appointment by visiting our website [www.AAA.com/TravelFast](http://www.AAA.com/TravelFast). An email address is required.
  - Complete the pre-registration form through the link provided in your appointment confirmation email. \*\*Please note: Failure to pre-register may delay or prohibit the ability to perform your screen.
  - You must bring your health insurance card with you to your appointment to avoid delay in testing or it may prohibit us from performing the screen.
  - Arrive at your scheduled time slot, and no sooner than 5 minutes prior to your time slot.
  - Remain in your vehicle. Drive up to the check in station, and you'll be directed on next steps.
6. How can I pay for my test?
  - We will accept credit or debit card payment ONLY at the time of your test. Unfortunately, we do not have the ability to accept cash or check.
7. How long does it take to receive my results?
  - Results are available within 24 – 72 hours.
8. Can I bring family members to be tested with me?
  - Yes, however, please make sure each person needing a test has their own appointment and is pre-registered.

9. Can I receive my results electronically?
- Yes, please make sure to check the "patient results" box during pre-registration and enter both your email and phone number. This CANNOT be done at the time of testing.
10. What do I do if I am experiencing symptoms?
- We recommend you first contact your primary care physician before making an appointment with us.
11. What do I do if my results are positive for COVID-19?
- You will be notified by phone by a member of the testing team. You should follow CDC guidelines regarding quarantine and contact your primary care provider for care.
12. What happens if I don't receive my results electronically?
- Please email us at [coviddxco@gmail.com](mailto:coviddxco@gmail.com) and we're happy to help!
13. Does my destination require me to provide a negative Covid-19 result?
- For the latest requirements for travel, speak with one of our Travel Agents or visit our [www.AAA.com/TravelFast](http://www.AAA.com/TravelFast) page.