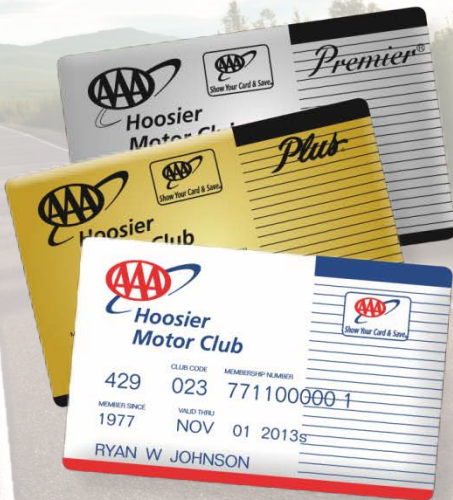




# AAA MEMBER HANDBOOK



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# Welcome!

Dear Valued Member:

We appreciate your trust in AAA.

The Hoosier Motor Club is committed to providing you the finest service and highest quality products available.

This member handbook summarizes the benefits you receive as a member. We hope you take full advantage of the variety of offerings which include emergency roadside assistance, full-service insurance and travel agencies, discounts and even credit cards.

Thank you!

## Access to Services

### Online at [AAA.com](http://AAA.com)

- Visit us 24 hours a day, 7 days a week.
- Request 24-Hour Emergency Road Service online
- Make changes to your membership at [AAA.com](http://AAA.com) and Click on My Online Account.

### By Mail

AAA Hoosier Motor Club  
P.O. Box 88505  
Indianapolis, IN 46208-0508

### In Person

Your local AAA office is open to serve you Monday through Friday from 8:30 a.m. - 5:30 p.m. and Saturday from 9 a.m. – 1 p.m. Find the location nearest you at the back of this handbook or at [AAA.com](http://AAA.com).

### By Phone

- **Member Benefits**  
Add associate members, purchase gift memberships, change your address, ask billing questions and more at 1-800-722-2616.

- **24-Hour Emergency Road Service**  
1-800-AAA-HELP or 800-222-4357
- **TDD for the hearing impaired**  
1-800-955-4TDD or 800-955-4833
- **Travel**  
Cruise and tour bookings, air travel, car rentals and hotel reservations can be made by calling 1-800-874-7317 or through your local AAA office. Find the location nearest you at the back of this handbook or at AAA.com.
- **Insurance**  
New Policies and Quotes - 1-844-AAAQuote
- **Existing Policies and Inquiries**  
1-888-222-4677
- **Financial Services**  
Credit Card Services  
1-800-807-3068  
  
Deposit Accounts  
1-888-204-8990
- **Member Discounts**  
Hotel, Hertz Rental and AAA Prescription Savings 1-866-222-7283. For all other discounts visit AAA.com/discounts or call your local AAA office.

## **Moving**

If you move, please notify us of your new address. You may do this in person at your local AAA office, online at My Online Account, or by calling 1-800-722-2616.

## **Outside Our Service Area**

If you're traveling outside the Hoosier Motor Club service area in the U.S or Canada, you'll receive the same service that clubs in those areas extend to their members. AAA is also affiliated with automobile/touring clubs around the

world through four international motoring organizations. Members of those groups agree to extend services to visiting members of foreign clubs and AAA does the same for their members in the United States. Please contact your local AAA office for more information.

## Membership Information

### About Your Membership

Your AAA card is issued for your personal use and entitles you to service at any AAA office in the U.S. and Canada. Most services are also available by calling toll free 1-800-722-2616, at your local AAA office or online at [AAA.com](http://AAA.com). Your card is your key to emergency road service — whether you're a driver or passenger in any eligible vehicle.

AAA services are for members only. The AAA membership card covers the individual named on the card. AAA Hoosier Motor Club provides four types of membership.

### Membership Options...

#### Primary Membership

The first membership in a household is called the primary member. Emergency Road Service is available for any vehicle the member is driving or riding in, except those that are hired such as taxis and limousines. Basic membership begins the day dues are paid and is renewed annually.

#### Associate Membership

Associate memberships are available at a reduced rate to individuals living in the primary member's household. Each associate membership provides the same privileges, benefits and services of a primary membership. Separate membership cards are issued to associates.

#### Basic

With the entry level membership, Basic members receive standard benefits such as Emergency Road Service, AAA maps and TourBook® guides, insurance coverage, AAA Travel services, member discounts and much more. Eligible vehicles include passenger cars, trucks, SUVs and vans.

#### Plus

Any current primary member is eligible for Plus, an optional, expanded benefit package that increases Basic

membership coverage for an additional charge. Benefits include extended towing distance, increased locksmith service, extended extricating/winching service, increased trip interruption protection, increased legal reimbursement protection, and increased travel accident insurance.

### **Plus RV**

Plus RV is an optional benefit for Plus members which extends Plus coverage to the member's recreational vehicle or motorcycle. An RV is considered to be a motor home, truck with camper, travel trailer or camping trailer. RV coverage is an expansion of Plus benefits. Members not currently carrying Plus must purchase this in addition to Plus RV.

### **Plus Premier**

Current primary members are eligible for Plus Premier, which is an optional, ultimate expanded benefits package that increases the Basic and Plus membership coverage for an additional charge. Premier members are eligible for greatly expanded benefits including a free tow of up to 200 miles per membership household, exclusive offerings such as trip interruption reimbursement up to \$1,500, a one-day complimentary rental car benefit per year with an allowable tow as well as home lockout service, increased legal reimbursement protection and much more.

Please be aware that each individual membership, Basic, Plus, Plus RV and Premier, has a maximum of 4 Emergency Road Service (ERS) usage calls per membership year. Additional calls will require payment at the time of service.

### **When is Plus, Plus RV and Premier Effective?**

If Plus, Plus RV and Plus Premier service is added to a membership or purchased with a new membership, there will be a 72 hour waiting period before PLUS services are provided (Basic service is still available immediately).

**Expanded benefits and services of these upgrades are printed in red in each relevant section of this handbook.**

### **Gift Membership**

Celebrate the special people in your life with a gift that shows you care. AAA memberships make excellent gifts for the holidays, birthdays, graduations, weddings and more! Long after the occasion is over; the recipient will continue to enjoy AAA's 24-hour emergency road service, complete



travel services, exclusive member discounts and more! Gift memberships will be mailed automatically to the recipient unless otherwise specified by the donor.

### **Conditions of Membership**

AAA Hoosier Motor Club offers a large variety of membership benefits which provide savings, advantages, and protection—truly a bargain—for modest annual dues. The Club provides maximum service through a centralized service structure and the pooling of member dues. To provide service equity and maximum return, the Club has reasonable limitations and regulations set forth by the officers and directors of AAA. The Club reserves the right to make changes in benefits at any time without notice.

Service may be limited and/or subject to membership cancellation or non-renewal under the conditions of abusive or confrontational situations. These situations include but are not limited to; safety risks, acts of aggression, demonstration of weapons, intent to do bodily injury, intimidation, verbal abuse or discriminatory practice. Such actions will not be tolerated and AAA Hoosier Motor Club reserves the right to reasonably choose with whom it will do business.

### **General Membership Restrictions\***

- Towing from a repair facility.
- Requesting travel materials or other membership services for non-members.
- Excessive use of the legal service through continuous motor vehicle violations...members are entitled to assistance for a maximum of two motor vehicle violations in a 12-month period.
- Nonpayment of forfeited bail bond and other agreed to charges.
- Guarantee Arrest Bond service, Legal Reimbursement, or Personal Accident Insurance benefits for violations involving driving under the influence of liquor or narcotics, or driving on a suspended, expired or revoked license/registration.

\*Specific automobile service restrictions are listed under the heading of Emergency Road Service.

### **Membership Cancellation**

AAA membership may be cancelled during the first 30 days by the primary member or by AAA Hoosier Motor Club with

full refund of membership dues (less any ERS expenses incurred by Hoosier Motor Club) upon written notice and return of membership cards. Thereafter, refunds are made on a pro-rated basis. Please allow 7-14 days for processing.

### **Membership Lapse**

Members who let their membership lapse more than 30 days will be charged a \$40 administration fee to reinstate with AAA Hoosier Motor Club if they need immediate Emergency Road Service. Only Basic road service will be provided during the first 72 hours.

### **Automatic Dues Renewal**

For convenience, AAA members can have their yearly renewal dues automatically charged to their AAA Visa® account or other credit/debit card. Your yearly renewal dues will automatically renew without interruption. AAA will mail you a notice before your renewal date to remind you that your Auto Renewal is due, and then automatically charge your credit/ debit card.\*\*

\*\*Automatic renewal may be discontinued at any time.

Contact any service center for more information, or call (317) 923-1500.

### **Duplicate Membership Cards**

A duplicate AAA membership card can be issued if original card is lost, stolen or damaged. A new membership number is not issued. To request a duplicate card, please call your local service center.

### **Service Outside the U.S. and Canada**

Your membership card can be used outside the U.S. and Canada for courtesy travel assistance from foreign auto clubs working with AAA. For legal, bail or road service outside the U.S. and Canada, secure a receipted bill and submit it to AAA Hoosier Motor Club for reimbursement consideration. Members are completely covered by AAA Personal Accident Insurance in the U.S. and Canada. In other countries, members receive up to \$1,000 for loss of life, limb or sight due to any covered accident.

### **Privacy Statement**

One of the benefits of your AAA membership is savings and discounts on a variety of products and services related to travel, insurance, financial and automotive services and the AAA Discounts & Rewards Program. From time to time, you may receive information or offers for these value-added membership features, which are only offered by providers

who meet our high-quality standards and have committed to be respectful of your privacy as a member of AAA.

### **Offers for AAA Products and Services**

We work with our Affiliates and other companies that perform marketing services on our behalf to develop and make offers of AAA and AAA Affiliate products and services to you, based on Customer Information.

### **Disclosures...Providing You with Product/Service Offers**

An important benefit of your customer relationship with AAA is the opportunity to receive offers for products and services from companies that provide special programs, services or discounts especially for AAA members. We try to provide these offers to customers who are most likely to find them valuable.

If you do not wish to receive offers of this nature, simply write to us at:

AAA Marketing  
P.O. Box 88505  
Indianapolis, IN 46208-0525

Include your full name, address and AAA member number, and allow six to eight weeks for the suppression of your name from our lists to become effective. AAA members will continue to receive the Club publication, Home & Away, on a bimonthly basis.

## **Automotive Services**

### **Scope of Service...**

#### **Emergency Road Service**

Emergency Road Service (ERS) is one of AAA Hoosier Motor Club's most valuable services. Roadside assistance is provided by a network of more than 43,000 service vehicles available to assist you 24 hours a day in the U.S. and Canada.

#### **Special Note to Our Members**

These ERS guidelines are designed to give the best possible service to the greatest number of members in the fairest and safest manner possible.

To avoid misunderstandings, we urge you to familiarize yourself with the benefits and any limitations which might apply to a particular service you request. Please keep a copy of these policies in the glove compartment of each vehicle driven by a member. Additional copies are available at your local AAA service center or online at [AAA.com](http://AAA.com).

### **Purpose of Service**

Emergency Road Service is designed to aid any member whose vehicle has become unexpectedly disabled and cannot be safely driven under its own power. It is an emergency service only—not a substitute for proper maintenance and repair. The proper care and maintenance of a given vehicle is the individual responsibility of each member. Our intent is to provide service with the safest appropriate equipment.

Each membership has an allotment of four emergency road service calls. In the case of a family with multiple AAA members, the family as a whole shall be entitled to a total of four (4) emergency road service calls per member, per year. Each membership year renewal reestablishes the allowance. In addition to the above criteria, if any family member incurs twelve (12) or more emergency road service calls over a three (3) year period, Hoosier Motor Club reserves the right not to renew that individual's membership or the memberships of that individual's family.

In the event you require more than four Emergency Road Service calls in a membership year, you will be required to pay for service at the time each additional call is rendered at the responding contractors' prevailing rate.

### **Member Safety**

Our foremost concern is safety to our members and service personnel. There may be a request for service that cannot be honored due to potential hazards. Service is provided only if a vehicle can be reached safely and will not be provided until a vehicle is made accessible. Shoveling away snow or removing a vehicle from mud are examples. Some vehicles may be unreachable or inaccessible due to unplowed/icy streets or their location on back roads or driveways.

### **Covered Vehicles Under Basic, PLUS & Premier:**

Four-wheeled motor driven vehicles of the passenger, pleasure, or recreational type (vans), regardless of license plate designation, if those services can be safely delivered;

- Dual-wheel campers/motor homes will be provided all services except towing, extrication/ recovery, and tire service.
- Rented passenger vehicles are eligible for service. Commercial passenger vehicles are eligible for service with the exclusion of taxi cabs and limousines.
- Please Note: The AAA membership is designed for emergency road service situations and not as a convenience or for repair price comparison.

### **Vehicles Covered Under PLUS RV**

- Recreational vehicle, motorcycle, and large dual wheel pickup. Rented passenger vehicles are eligible for service. Commercial passenger vehicles are eligible for service with the exclusion of taxi cabs and limousines.
- Motor homes and campers are defined as manufactured, motor driven vehicles equipped with living accommodations, regardless of curb weight rating, used for noncommercial recreational purposes. (Semi-truck cabs are excluded.)
- Travel trailers are defined as noncommercial trailers equipped with living accommodations. (Includes pop up trailers.)
- Motorcycles are defined as two or three wheel motor driven vehicles, legally licensed for normal roadway use.

Please Note: Boat, horse, livestock, utility/automobile trailers and box trucks are excluded.

### **Available Benefits**

Emergency Road Service personnel are trained professionals who are skilled in providing assistance for members in need of roadside aid. They are not mechanics. Emergency Road Service does not include repair expenses or guarantee that facilities are available for mechanical repair. HMC will assist the member in finding the nearest Approved Auto Repair facility or Approved Body Shop. If repairs are not accessible, Club personnel are available to assist the member in locating lodging and/or alternative transportation if needed. Your AAA membership does not include costs incurred due to mechanical breakdown.

- **Emergency Mechanical First Aid** - Minor adjustments, not requiring parts, will be made in an effort to enable the vehicle to operate under its own power.
- **Battery Service** - The car will be jump-started/battery-boosted. If the vehicle cannot be started, towing service will be provided.

AAA sells and installs quality batteries with a 3-year replacement guarantee upon your request and will perform this service at your location of breakdown. Payment for this mobile service **MUST** be made at the time of service (this service is available in most areas of the U.S. and Canada).

- **Flat Tire Service** - The members' mounted spare will be installed. If the spare is flat, missing or the original tire cannot be removed, the vehicle will be towed.

Important Notice...After installation of a spare tire, you must have the wheel fasteners (lugs, studs or nuts) professionally retorqued (retightened) after 30 miles of driving. Placing a spare tire on the vehicle is only an emergency and temporary repair.

- **Gasoline Delivery Service** - An emergency supply of gasoline will be delivered to the disabled vehicle; enough that will enable the vehicle to return to the nearest fuel supply source. The member will pay for gasoline at current pump prices of the station rendering service. When fuel is not available, the car will be towed. (Note: Due to additional services needed, diesel powered vehicles will be towed.)

**Plus, Plus RV & Premier:** Extends your basic coverage to include delivery of a limited supply of gasoline, at no cost, to the scene of disablement that will enable the vehicle to reach the nearest fuel supply source.

- **Lock and Key Service** - Lock and key services will be attempted to safely render the eligible vehicle drivable. In some cases, we are unable to make ignition keys due to various circumstances that are outside of our control.

If the key that operates or provides access to the passenger compartment of the vehicle is lost, broken,

or the service provider cannot gain entry, the Club shall provide locksmith service up to \$50, or reimbursement of commercial locksmith service up to \$50. If necessary, the Club also will provide tow service (in accordance with the Club's towing provision).

**Plus & Plus RV:** extends your basic coverage to provide for reimbursement up to \$100 in parts and labor for locksmith services to vehicles that have become disabled.

**Plus Premier:** extends Plus coverage to provide for reimbursement up to \$150 in parts and labor for locksmith services to vehicles that have become disabled.

- **Home Lockout**

**Plus Premier:** If you become locked out of your residence, you can receive locksmith services to gain access to your home. Home lockout service is reserved for a Plus Premier member's primary residence only and excludes all other buildings or locked areas. The service provides up to \$100 for the cost of re-keying, changing locks or making a new key only when the lock must be drilled to gain entry to the home or if keys are lost or stolen. Any charges in excess of \$100, as well as all charges associated with any other residential locksmith services, are at the expense of the Plus Premier member.

Home lockout service is limited to one usage per Plus Premier member, per membership year. Home lockout service is not transferable to any other person. The Plus Premier member must be present at the time of service. Identification and proof of residence is required. In the case of rental property, approval of the property owner may be required. Service is subject to provider availability, and if AAA Hoosier Motor Club cannot provide service, the member will be referred to a commercial locksmith and will be reimbursed for covered service up to \$100. Locksmith arrival time is based upon locksmith availability.

- **Towing Service** - AAA will provide one tow per disablement. If the member requests to have the

vehicle towed, AAA will provide for the first three (3) miles. Additional mileage is to be paid by the member at the time of service. Tows back to the responding service providers' facility for repairs are at no charge. AAA cannot guarantee the immediate availability of flatbed equipment or that facilities are available for mechanical repair. AAA cannot be responsible for taxi service as there are other members also waiting for service. If the requested tow is a result of an accident, all police reports must be completed before towing. If any special equipment, more than one truck or more than one person is required, the associated cost may be at the member's expense. (Expenses to the member for an additional truck or service representative will be at the rate of \$10 per quarter hour after the first 30 minutes on scene.)

Long distance tows may require preparation and scheduling. AAA's intent is to provide service with the safest and most appropriate equipment. Prior to an existing breakdown, members MUST have purchased PLUS coverage 72 hours in advance in order to receive up to 100 miles of towing. Premier members must have purchased coverage 72 hours in advance in order to receive up to one (1) 200 mile tow per household.

**Plus:** extends your basic coverage to include free towing up to 100 miles to the destination of the member's choice from the point of disablement.

**Plus RV:** extends coverage to a motor home, travel trailer, camper trailer, motorcycle and truck with camper that is manufactured for that purpose. Reimbursement per occurrence is at commercial rates for covered service when a AAA ERS RV contractor is not available.

**Plus Premier:** extends Plus coverage to include one free tow up to 200 miles, per household per membership year to the destination of the member's choice from the point of disablement.

- **Emergency Breakdown Hertz Car Rental Discount - Plus Premier** members whose vehicles are inoperable after receiving towing service from AAA for non-collision related events in the United States or Canada, are eligible\* through Hertz, AAA's preferred rental car provider, for one free rental day at



participating Hertz locations per household per membership year. *Standard rental qualifications apply.*

Service must be arranged through AAA. The Plus Premier member is responsible for subsequent days' rental charges, upgrades, vehicle insurance, mileage and fuel charges, and any other charges, fees and taxes which may apply, and are not subject to discount. The car must be returned to rental pick-up location.

How to use: When you call us for roadside assistance, please inform AAA that you would like a Hertz rental car while your vehicle is being repaired. If you're unsure if you'll require a replacement vehicle, you may call AAA within 48 hours of your initial roadside assistance call to request your Hertz car rental.

- **Extrication Service** - A members' vehicle that has accidentally veered from a regularly-traveled road or driveway and can be safely reached with equipment normally available from the nearest AAA facility will be extricated. AAA will provide one service truck and one service person at the scene. If special equipment, more than one truck or more than one person is required, the associated cost may be at the members' expense. Expenses to the member for an additional truck/service representative will be at the rate of \$10 per quarter hour after the first 30 minutes on scene.

**Plus, Plus RV & Premier:** extends your basic coverage to provide, if necessary, a second service vehicle and personnel for one hour at the scene.

- **Emergency Repair Check Acceptance** - Cash and credit/debit cards are accepted as payment for emergency repairs and service by ERS contract facilities. If members find themselves without sufficient cash or credit/ debit cards, personal checks are accepted for the exact amount of the invoice up to \$250. A valid and current membership card must be presented in addition to other photo identification required by the facility.

This program covers only emergency repairs and service necessary to put a member's vehicle in safe operating condition. Included are Emergency Road Service, mechanical repairs and/ or necessary parts.

This service is only available from emergency road service facilities.

**Please Note:** Emergency Check Acceptance is not valid for the following: normal maintenance, such as oil change and lubrication or nonessential repairs that can be performed near the member's residence. AAA Hoosier Motor Club guarantees the member's check to the ERS facility. If the check is not honored by the bank on which it is drawn, AAA Hoosier Motor Club will reimburse the ERS facility and will collect all accrued charges from the member. If the member fails to make such a loss good, collection procedures will be instituted and membership will be subject to cancellation.

**Plus Premier:** extends Emergency Repair Check Acceptance benefit for the exact amount of the invoice up to \$250 for emergency repairs and service by ERS contract facilities.

### **How to Request Emergency Road Service**

AAA provides these toll-free numbers to assist members with Emergency Road Service (ERS) and Club information 24 hours a day, 365 days a year. For easy reference, the following numbers are provided:

#### **Nationwide and Canada:**

1-800-AAA-HELP or (1-800-222-4357)

#### **TDD for the hearing impaired:**

1-800-955-4TDD or (1-800-955-4833)

### **Road Service Online**

Registered members may utilize Road Service Online as a convenient option to request road service via the Internet at [AAA.com](http://AAA.com).

Emergency Road Service is one of AAA Hoosier Motor Club's most valuable services. More than 43,000 ERS contractors are available to assist you 24 hours a day in the U.S. and Canada.

\*Limitations and exclusions apply

\*\*If any family member incurs twelve (12) or more ERS calls over a three (3) year period, AAA Hoosier Motor Club reserves the right not to renew that individual's membership or the memberships of the entire family. Services are not transferable between primary and associates on the membership.



### **Reimbursement Policy**

In those rare instances where AAA service is not available, Hoosier Motor Club will consider reimbursement at prevailing commercial rates for covered services. When AAA service is available, but not used, reimbursement will be provided in the amount the contract facility would have charged AAA. Reimbursement is not provided when a non-covered service is requested or for taxi fares, telephone, cellular phone usage, rental vehicles, storage fees, lodging, etc.

All reimbursement requests are to be accompanied by the original receipt and a brief description of why a service provider other than AAA was used. Reimbursement requests must be submitted in writing within 60 days to: AAA Hoosier Motor Club, ERS Refund Department, P.O. Box 88505, Indianapolis, IN 46208-0505.

### **Additional Limitations and Exclusions**

Services not provided:

- Any vehicle under legal restraints and/or for infractions of legal ordinances. AAA Hoosier Motor Club is not responsible for any expenses incurred. It is necessary for the vehicle to be removed from the impound lot prior to AAA service being rendered.
- Service when street or weather conditions do not allow safe movement.
- Shoveling a vehicle out of snow or mud.
- Reaching a vehicle on inaccessible, unplowed/icy streets, back roads or driveways.

- Repairs, diagnosis, battery charging, tire repair, parts or delivery of parts, which may require additional payment.
- Routine maintenance and repair.
- Service to vehicles that cannot be safely towed with standard operating equipment.
- Vehicles that have been altered from the original manufacturer's design.
- Service to: taxis and limousines.
- Services are not transferable between primary and associates on the membership.
- Towing shall be provided for light-duty trailers, excluding fifth wheel trailers, being towed at the time of disablement. At the Club's discretion, members may be required to pay for towing the trailer.
- Fuel delivery at a gas station is not provided unless mechanical issues prevent delivery.

### **AAA Approved Auto Repair and**

### **AAA Approved Auto Body Shops**

Find a mechanic you can trust through AAA's network of approved auto repair facilities that have met and maintained AAA's tough performance standards while providing reliable and courteous service. AAA has an agreement with each approved facility that guarantees the quality and reliability of the repairs. Included in this guarantee are:

- The quality and reliability of repairs
- Warranty of repairs for a minimum of 24 months or 24,000 miles unless otherwise noted on repair order ticket
- Certified technicians with up-to-date equipment
- All replaced parts will be available for inspection
- Agreement to resolve complaints by an experienced and neutral AAA representative

For a complete listing of approved repair facilities, log on to [AAA.com/approvedautorepair](http://AAA.com/approvedautorepair) or contact your local AAA service center.

## AAA Approved Auto Repair Discounts and Coupons

Many Approved Auto Repair shops offer repair discounts exclusively to members by their participation in the Discounts & Rewards program. Member-only coupons from Approved Auto Repair shops are also available. Visit [AAA.com/approvedautorepair](http://AAA.com/approvedautorepair) for complete offer details and to print coupons.

## AutoManager

Register with [AAA.com](http://AAA.com) to receive e-mail reminders for check-ups, manufacturer vehicle and part recalls. In addition, you can view repair and maintenance tips and access a troubleshooting tool which will assist you in discussions with repair technicians regarding vehicle problems.

## Car Care Tips

Helpful suggestions for properly maintaining a vehicle can be found online at [AAA.com](http://AAA.com) under the Automotive section.

## Carfax, Kelley Blue Book and NADA Used Car Guides

AAA offers several tools that help make your used car buying experience a good one. Visit [AAA.com](http://AAA.com) to find out more about Carfax reports, Kelley Blue Book pricing and NADA Used Car Guides.

# Insurance Services

## Auto, Home, Life, and More

AAA Hoosier Motor Club (HMC) is proud to offer insurance through HMC Insurance Agency, Inc. Great insurance, great advice, great savings – everything you would expect from AAA.



## Auto

For more than 80 years HMC has been insuring automobiles throughout central Indiana. No matter what you drive, AAA Insurance offers reliable coverage and outstanding customer service. Make sure to inquire about the many benefits and discounts we offer.

## Home/Renters

AAA Insurance is an insurance company that understands what it means to live in central Indiana. With innovative protection for your home and personal belongings, our

homeowner's and renter's policies go the extra mile to give you an outstanding balance of security and value.

### **Life**

Whatever stage of life you are in, AAA is there for you. With product offerings that range from term life to annuities, we will help protect your most priceless asset, your family.

### **More**

In addition to coverage for your auto, home and life, we also offer:

- Rental Property
- Manufactured Home
- Umbrella
- Classic/Collectible Car
- Boat/RV/Motorcycle
- Commercial Insurance
- Business Auto Insurance
- Medicare Supplement
- Long-term Care
- International Travel Medical
- Pet Health
- Auto Warranty
- Wedding and Special Event
- Mexico Auto
- Health
- Dental
- Travel Cancellation

[AAA Insurance](#) is a collection of AAA-branded insurance products, services and programs made available to qualified individuals living within the Hoosier Motor Club territory. Personal lines insurance is underwritten by the CSAA Insurance Group and AAA Life Insurance Company. HMC Insurance Agency Inc. acts as an insurance agent for these and other highly-rated insurers.

## **Insurance Benefits through Your Membership**

### **Personal Accident Insurance (PAI)**

As part of membership in AAA Hoosier Motor Club, members are provided Personal Accident Insurance at no cost. Members are covered when injured in a travel-related accident.

## Schedule of Benefits

1. For a hospital room, the amount of fifteen (\$15) per day during an uninterrupted confinement not exceeding one hundred days.
2. For miscellaneous hospital expenses:

Operating room	\$15.00
Blood Transfusion	\$15.00
Anesthetic admission	\$15.00
Ambulance fee	\$15.00
Wheel Chair rental	\$15.00
3. Death and Dismemberment—for each full year the insurance remains in continuous force 10 percent will be added to the PAI death and dismemberment benefit until the maximum amount of 50 percent has been added to the original sum. Please refer to your policy for details.

## \$500 Medical Expense

Members can extend the benefits of PAI by adding the \$500 medical expense rider. This rider covers medical costs up to \$500 and pays in addition to any other form of insurance. **This endorsement may be purchased for only \$4.50 annually.**

## Member's Accident Security Plan (MASP)

This coverage is designed specifically for accident situations. MASP provides the benefit most needed when the unexpected happens – CASH. **This policy can be purchased for just \$39.00 per person annually.**

- Non-Travel Accidents

Non-travel accidents include falling down stairs, slipping in the bathtub, drowning, a gun-related injury or death, injury or death resulting from recreational sports such as, skiing, snowmobiling, jogging, basketball, fishing and many other activities.

Hospital Benefit - \$50 per day

Accidental Death Benefit - \$5,000

- Travel Accidents

You will be paid benefits for all covered accidents that are bodily injury received while traveling as a fare-paying

passenger in or on a common carrier, including charter flights with room for at least 15 people; driving or riding in a private automobile, motorized camper, car or truck; being struck as a pedestrian by any licensed vehicle on a public road; or riding a bicycle.

Hospital Benefit - \$100

Accidental Death Benefit - \$10,000

Accidental death benefits begin at \$10,000 and increase by \$1,000 each year for the first 5 years, to a maximum of \$15,000.

Guaranteed Acceptance • Guaranteed Renewable • No Rate Increase – Guaranteed • Money Back Guaranteed • Benefits payable directly to you or your beneficiary • Worldwide benefits

See your Certificate of Insurance for a full listing of benefits and limitations.

## Financial Services

### AAA Member Rewards Credit Card

A value-packed credit card that allows you to earn points on every purchase and then to redeem them for cash, travel vouchers, and gift cards, or to renew your AAA membership.

Best of all, there are no tiers and no limits on points!



This impressive rewards program includes things like cash, AAA Vouchers for purchases at AAA branches (including AAA travel) as well as for repairs, tires and bodywork at AAA-Approved Auto Repair facilities. Or, cash in your points for gift cards redeemable at more than 100 national retailers and restaurants.

For details about rates and fees, visit [AAA.com/creditcard](http://AAA.com/creditcard).

### AAA Deposit Program with Discover Bank

Members save more with the AAA Deposit Program. Benefits include:

- Preferred Member Rates on 12, 24 and 60 month CDs/IRA CDs, with competitive rates on additional CD



terms, IRA CDs, Money Market and Online Savings Accounts

- No minimum required to open a CD, IRA CD or Money Market account (Money Market Accounts require a minimum balance of \$1,500 after 60 days)
- Online Savings Account where you can fund your account electronically from any existing checking or savings account (\$500 minimum deposit is required to open)
- Quick account set-up online, by phone or via mail
- Easy and secure online account management tools
- FDIC-insured up to \$250,000 per deposit, per ownership category

Discover the AAA difference in high-yield savings accounts. Call 1-888-728-3230 or go online to [AAA.com/Deposits](http://AAA.com/Deposits) for more information.

*Deposit accounts offer through Discover Bank, Member FDIC*

## AAA Travel

AAA Travel is Indiana's largest leisure travel agency offering fee-free vacation planning services and member-only savings and amenities to save you time and money. From cruises to local packages and tours around the world, our travel professionals have the experience and knowledge you need to make AAA your single source for the industry's widest range of travel products and services. To plan your next vacation, visit your local AAA office, call-toll free (800) 874-7317 or click [AAA.com](http://AAA.com).



### Cruises

Cruising is a very popular vacation experience. AAA Travel consultants are experienced and familiar with all aspects of

a cruise vacation. Combining the right cruise line and itinerary, plus the most favorable savings and amenities, is what makes AAA Travel your choice for booking the perfect cruise.

### **Tours & Packages**

Whether you choose to travel independently or on a guided tour, AAA Travel has special savings and amenities on a wide variety of tours and packages. AAA offers everything from tropical island getaways to exotic tours around the world.

### **Air, Rail & Hotel Reservations**

From airline tickets to discounted rail tickets and hotels around the world, you can book your next getaway at any AAA office or online at [AAA.com](http://AAA.com).

### **Hertz Car Rental**

Whenever you rent a car for business or pleasure, you'll receive special member-only discount rates worldwide from Hertz®. To make reservations call your local AAA office, call the Hertz® toll free number at 1-800-654-3080 or visit our website at [AAA.com/Hertz](http://AAA.com/Hertz). Be sure to give them your AAA Hertz® group discount number: CDP#00023. AAA Members can join Hertz Gold Plus Rewards for free! As a Hertz Gold Plus Rewards member, there is no stopping at the counter at over 40 of the world's busiest airports. Plus, you can earn points toward free rental days! Enroll today at [AAA.com/HertzGold](http://AAA.com/HertzGold).

### **Group Travel**

Throughout the year, AAA's Group Department offers a variety of specialized tours to domestic and international destinations in addition to fun day trips. AAA can also customize a group tour for your friends and/or organization. If you are interested in receiving a Group Getaways brochure or traveling as a group, call our Group Travel Department at (317) 923-1500 ext. 205.

### **Travel Rewards**

Take advantage of the AAA Travel Vacation Rewards Gift program. When you book your inclusive cruise, tour or package through AAA we reward you for being a frequent vacation traveler. Earn exciting gifts — digital cameras, gift cards, and luggage all absolutely free.

### **TripAssist Insurance**

You'd like to believe that your trip will go as planned. But if something happens, you want to be prepared. Optional TripAssist coverage gives you the peace of mind that an emergency will not ruin your trip. With features like comprehensive trip cancellation and primary emergency medical coverage, 24-hour travel assistance, and optional benefits to tailor the plan to your travel needs, TripAssist is the perfect companion for your perfect vacation.

### **International Driving Permits**

When you're driving abroad, many countries require an International Driving Permit (IDP) with your name, photo and driver information translated into ten languages. AAA Travel is the only travel agency authorized to issue IDPs. They are available for a nominal fee at any AAA office.

### **Passport Photos**

All of our offices have the ability to take regulation-sized passport photographs for you and provide them while you wait. Photos are available for a nominal fee at any AAA office. Plus Premier members receive one free set of photos per membership year.

### **Discount Airport Parking**

As a special service to our members, AAA offers off-premises parking discounts at FastPark & Relax. Contact your local AAA office or click [AAA.com](http://AAA.com) for more information.

### **Travel Accident Insurance**

As a member of AAA, when you purchase your scheduled airline, train, bus or cruise tickets at your local AAA Travel Agency, you are automatically covered with up to \$100,000 in travel accident insurance at no cost. Plus and Premier members are automatically covered for up to \$400,000 in travel accident insurance. There are no forms to complete, your coverage is automatic! Contact your local AAA office for more information.

### **Travel Store**

Visit the AAA Travel Store located inside your local service center, where members enjoy special AAA discount pricing on many travel-related items. AAA features a great range of

luggage to suit your personality and travel needs. Important travel accessories are also available such as TSA-approved key and combination locks, passport holders and RFID safety wallets, not to mention other great “must have” items.

You’ll even find great auto accessories. Take along a USA Road Atlas for those scenic routes, and keep a road emergency kit on hand for unexpected emergencies. AAA publications, which include the popular TravelBooks and Guides for Europe, Mexico and the Caribbean, are also a welcome addition to your travel plans, as you look for more than the typical tourist sites. Whether in Las Vegas or Italy, find out what there is to see and experience during your vacation.

Stop by the AAA Travel Store for an ever-changing array of personal and travel items, all at discounted prices for you, the AAA member.

**Plus Premier:** save an additional 10 percent on travel-related items purchased in the AAA Travel Store.



# Member Discounts

## AAA Discounts & Rewards

Trust AAA to deliver discounts and rewards on what you use every day at home and what you need when you are away.



All it takes is your AAA membership card. You don't have to clip coupons or wait for bargains. On average, members who use their card for discounts save around \$86 each year at more than 100,000 participating partner locations and online.

Members can also take advantage of exclusive member discounts and benefits on AAA products and services, including:

- AAA Insurance
- AAA Financial Services
- AAA Approved Auto Repair
- AAA Travel Store
- And more

## Find Your Favorite Discounts

Visit [AAA.com/searchfordiscounts](http://AAA.com/searchfordiscounts) to search for favorite retailers and interests:

### Browse by category

- Search by zip code in the U.S. and Canada
- Find limited-time special discounts
- See new discount partners

## Discounts On The Go

The free AAA Mobile app for IOS and Android devices helps you locate nearby places to save. Visit [AAA.com/mobile](http://AAA.com/mobile) for details.

## At Home & Away Discounts

Whether you're in Indiana or around the world, you can save with AAA. Our discounts partners include national retailers like DIRECTV, LensCrafters, and Penske as well as preferred travel partners like Hertz, Best Western and Amtrak.

We've also partnered with local businesses that may be in your neighborhood. From shoes to cell phones, you can

enjoy discounts every day when you use your AAA card, including:

- Local and online retailers
- Popular restaurants
- Sporting events and sightseeing
- Travel and transportation
- Car care and repair
- Flowers and gifts
- Health and fitness
- Pet care

Visit [AAA.com/discounts](http://AAA.com/discounts) to see all the places to save.

*Disclaimer: Partners and discounts subject to change. Restrictions may apply.*

### **Discounts Delivered to Your Inbox**

Learn about new discounts partners and limited time special offers by signing-up for our eDiscounts newsletter. You can save up to 50 percent or more on limited time offers with our Discounts and Rewards Deals exclusively for AAA members. Sign up at [AAA.com](http://AAA.com).

### **Theme Park and Attraction Tickets**

AAA members receive discounts on admission to movie theaters, major theme parks and attractions across the country. Tickets must be purchased in advance and are nonrefundable and not returnable. Members may purchase as many tickets as they wish.

A list of tickets is available at your local AAA service center or online at [AAA.com/discounts](http://AAA.com/discounts). No other discounts apply.

### **TourBook Guides**

Among the most informative available, these travel guides list points of interest throughout the U.S. and Canada. Included you will find information on: AAA/CAA approved properties, Mobile Tags, Eco-certified lodgings, and attraction discounts. Where indicated, AAA rates are guaranteed for the duration of the current TourBook edition. These guides assist you in first-class travel on a budget you can afford. Use your eReader to get AAA's reliable travel information through the eTourBook<sup>SM</sup> Guides at [AAA.com/ebooks](http://AAA.com/ebooks).

### **Hotel/Motel Reservations**

Your local service center can assist you with taking the guess work out of where to stay during your next vacation.

You can enjoy member savings at many of the top hotel chains in the U.S.

### **Auto Trip Interruption**

If you are involved in a collision while driving or riding in an eligible vehicle, which disables your vehicle and you are 50 miles or more from home at the time, AAA will reimburse you up to \$600 for certain expenses. These include:

- Local meals and lodging while your vehicle is being repaired (in general vicinity of the repair shop) **OR**
- Car rental (from a licensed rental agency) to continue to your destination or return home (reimbursement not provided for car rental at your destination or home or commercial rental vehicle) **OR**
- Scheduled commercial transportation to your destination or return home (airplane, bus, train). This benefit applies to collisions occurring anywhere in the United States, Canada or Mexico, for expenses listed above incurred during 72 hours following a collision. This benefit is intended to cover emergency expenses while en route to your destination or home. It does not cover meals, lodging, car rental at your destination or roundtrip car rental. The maximum reimbursement is \$600 per accident, per member. Members are covered while riding or driving in any passenger vehicle at the time of collision.
- Trip Interruption claim forms are available from Hoosier Motor Club service centers. To file for reimbursement, you must submit the following items to the address below within 90 days following the collision:
  - A copy of the official police report or statement from the law enforcement body that recorded the accident (or insurance claim report if no police report is available).
  - Itemized receipts for car repair expenses; or if vehicle was totaled, a statement from the insurance company stating vehicle was a loss.
  - Itemized original receipts for the expenses to be reimbursed.

For reimbursement consideration, mail forms to:

Auto Travel Special Coverages

P.O. Box 88505

Indianapolis, IN 46208-0505

All such expenses must be fully documented by receipts. No Claims will be considered without original receipts for each expense claimed.

Please Note: Benefits of this service only apply when disablement results from a collision with another vehicle or object. **Mechanical failure does not qualify.** \*Trip Interruption does not supplement any expenses reimbursed by insurance companies or other entities.

**Plus & Plus RV:** Provides reimbursement up to \$1,000 for lodging, meals or alternate transportation.

**Plus Premier:** extends benefit for reimbursement up to \$1,500 for lodging, meals or alternate transportation when involved in a collision while driving or riding in an eligible vehicle, or resulting from mechanical failure, which disables your vehicle and you are 50 miles or more from home at the time.

### **Passport Photo Service**

No appointment is necessary, the photo is instant, and members get a discounted price. This service is available during normal business hours at all service centers. Photos may be used for passports, visas, or international driving permits.

**Plus Premier:** Receive one free set of passport photos per membership year at any AAA office.

### **AAA Foreign Currency Exchange**

Avoid expensive overseas exchange fees by purchasing a TipPack® or ordering one of 100 available foreign currencies before you leave home.

### **AAA Visa TravelMoney Card**

The prepaid AAA Visa TravelMoney Card packs light, goes most anywhere and speaks the language! Simply preload your card before you drive or fly to your vacation destination and you will be ready to stay, eat and shop at millions of Visa debit merchants or withdraw local currency at more than 840,000 Visa ATMs around the world. The AAA Visa TravelMoney Card helps you pack less and travel more. Visit participating AAA offices, click on [AAA.com/travelmoney](http://AAA.com/travelmoney), call 1-844-639-4700, or reload with the



free mobile app: Ingo Money, available in the Google Play™ Store or App Store<sup>SM</sup>.

### **AAA Gift Card**

Perfect for any occasion, the AAA Gift Card puts a world of shopping possibilities in the hand of the gift recipient. It's accepted everywhere that Visa is accepted. You can choose the amount you want to give--between \$10 and \$500, domestic use only. The card can be reused until the funds have been spent. If the card is lost, a replacement can be ordered. This card is available at all Hoosier Motor Club service centers for a nominal fee.

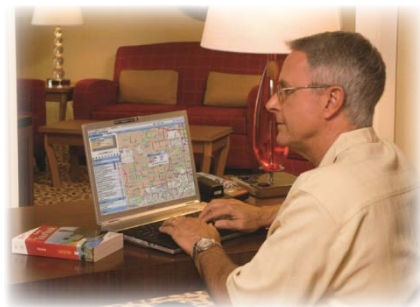
### **Fax/Copier Service**

Each service center is equipped with a fax machine and a copier. Member services counselors can assist in sending and receiving faxes within the continental United States and making copies. For both services, there will be a per-page charge. Please contact your local service center for more information.

## **Online Services**

### **AAA.com**

Many of our member services are also available to you 24 hours a day, 365 days a year, online. When you visit [AAA.com](http://AAA.com), you will find options for: travel, membership, automotive, financial services, insurance, exclusive member benefits, public affairs and safety, as well as mapping and directional services.



Upgrading or renewing your membership or getting an insurance quote can be done 24 hours a day with just a click of your mouse. From

one website you can: request emergency road service, check out airfares, look up AAA Discounts & Rewards information and so much more.

# Legal Services

## Bail Bond and Guarantee Arrest Bond

The Ohio Casualty guarantees the appearance of the AAA member named on the AAA membership card in any court up to the card's expiration date. The card can be accepted against an arrest bond up to \$1,000 or to secure a bail bond up to \$5,000 from Ohio Casualty for any motor vehicle law violation **EXCEPT** violations involving driving while under the influence of intoxicating liquors, drugs or narcotics, failure to appear for violations, driving on a suspended/revoked driver's license, hit and run, failure to present evidence of insurance, illegal use or falsification of license or registration, engaging in a felony, attempting to elude/eluding police, or while driving a vehicle used for commercial purposes. For bail bonds or to obtain payment in the event of non-appearance, contact Hoosier Motor Club. Member agrees to repay AAA or Ohio Casualty for any losses. This benefit may not be accepted by all jurisdictions.

- **Exceptions – Including, but not limited to:**

Charges of driving while under the influence of alcohol or drugs, or for driving while license is suspended or revoked; or failure to appear on prior traffic violations.

Posting an appeal bond or a security bond.

- **Reimbursement**

**NOTE:** This bond does not pay your fine. Instead, it should be regarded as a loan of funds, to spare you the discomfort of being held in jail. The AAA bond assures that any court costs and/or fines will be paid by AAA if you do not appear for trial. You will be required to reimburse AAA for any such payments.

- **Important Arrest Bond Facts**

Appeals are not applicable to the bond. Local laws may vary slightly regarding the offenses for which the AAA bonds may be accepted. If you encounter any difficulties, immediately contact your nearest AAA club. You must surrender your membership card to secure the bond. It will be returned to you when the case is decided and you have repaid AAA Hoosier Motor Club for any forfeit of bond. Please notify AAA Hoosier Motor Club's Auto Travel Special Coverages during normal business hours at (317) 879-8505

or 1-800-722-2616, as soon as possible after using your AAA card as bond. Or write to:

Auto Travel Special Coverages  
P.O. Box 88505  
Indianapolis, IN 46208-0505

### **Legal Reimbursement**

It's a fact of life that thousands of auto accidents and arrests occur each day. Without warning, you may find yourself involved in a situation requiring legal assistance.

To help members when such a situation arises, AAA Hoosier Motor Club pays for certain legal protection when members are charged with moving violations of the motor vehicle laws. (See Exceptions below).

AAA does not practice law. You retain your own attorney and submit the receipted bill to the Club for reimbursement, preserving the confidential relationship between attorney and client. Legal reimbursement must be applied for within thirty (30) days of court date. Reimbursement will be allowed for two offenses per calendar year. AAA reimburses you for legal fees, including appeals to a higher court, when necessary, if you personally appear in court with your attorney and plead not guilty.

- **Schedule of Reimbursement**

Type of Legal Defense Maximum Payment

For Trial Defense - Reckless Driving Charge \$100

For Appeal \$100

For Trial Defense - Manslaughter Charge \$400

For Appeal \$400

For Trial Defense - A violation of a Motor Vehicle Law other than those named above \$75

For Appeal \$75

- **Exceptions**

Cases involving the following offenses are not reimbursable:

- Driving while under the influence of intoxicating liquors or narcotic drugs
- Driving with a suspended or revoked operator's or chauffeur's license
- Traffic violations arising from the commission or the attempt to commit a felony
- Leaving the scene of an accident

- Violations while driving a bus, taxicab or operating a truck which has over a one-ton rated capacity
- Using a motor vehicle improperly registered; where at the time of the violation permission to drive the automobile was not granted by the owner
- Or, any traffic law violation coupled with any non-reimbursable violation.

Excluded for reimbursement are witness fees, plans, maps, court costs, fines or other similar costs which may come up in connection with your defense.

Submit the receipted bill to:

Auto Travel Special Coverages  
 P.O. Box 88505  
 Indianapolis, IN 46208-0505

**Plus & Plus RV:** provides defense of vehicle-related charges to which you must appear in court and plead not guilty, and covers any Plus member who is driving a vehicle eligible for service under the basic membership at the time such charges are incurred. Charges covered under this benefit are:

- Vehicle manslaughter or negligent homicide (\$500 maximum protection).
- Reckless driving or endangerment (\$200 maximum protection).
- Moving violations covered by traffic ordinances (\$100 maximum protection).

**Plus Premier:** extends benefit for charges covered:

- Vehicle manslaughter or negligent homicide (\$1,000 maximum protection).
- Reckless driving or endangerment (\$400 maximum protection).
- Moving violations covered by traffic ordinances (\$200 maximum protection).

**Please Note:** Legal Reimbursement protection does not apply to violations involving driving while under the influence of drugs or alcohol, or driving on a suspended or revoked license/registration. All claims must be submitted within 90 days of the collision.

## Theft Reward

As a deterrent to theft and vandalism, a member's car is protected by a warning stating that AAA offers a \$500\* reward for information leading directly to the arrest and conviction of anyone stealing a member's car. A reward of \$100\* is also available for information leading directly to the arrest and conviction of anyone causing hit-and-run, damage or vandalizing a member's car. Also, members with CD players, GPS or cell phones installed in their cars are covered under the \$100\* Theft Reward. Law enforcement officers engaged in the normal performance of duty, the member, and family members cannot be so rewarded, nor can anyone who simply reports a member's car stolen.

Warning stickers are available at your local AAA Hoosier Motor Club service center. Submit claims to:

Auto Travel Special Coverages  
P.O. Box 88505  
Indianapolis, IN 46208-0505

**Plus & Plus RV:** offers rewards of up to \$1,000\* for information leading to the arrest and conviction of a person (s) committing auto theft, hit-and-run or vandalism. Amounts for each incident are noted below. The reward amounts apply to vehicles registered in members' name. Reward claims must be submitted within 60 days of conviction. Law enforcement officers, the member, and the member's family are ineligible to receive reward. Auto Theft-\$1,000\*, Hit-and Run-\$500\*, Vandalism-\$500\*.

**Plus Premier:** offers rewards of up to \$1,500\* for information leading to the arrest and conviction of a person(s) committing auto theft, hit-and-run or vandalism. Amounts for each incident are noted below. The reward amounts apply to vehicles registered in members' name. Reward claims must be submitted within 60 days of conviction. Law enforcement officers, the member, and the member's family are ineligible to receive reward. Auto Theft-\$1,500, Hit-and Run-\$500, Vandalism-\$500\*.

\*Rewards listed above are per occurrence and represent the aggregate payable per occurrence.

**Please Note:** Legal services apply to private passenger vehicles only.

## **Notary Service**

For your convenience, all AAA Hoosier Motor Club service centers provide free notary service. You'll find this service a real timesaver in matters requiring notarization of official papers. Documents to be notarized must be signed in the presence of the Notary Public; therefore the service cannot be handled through the mail. When you need the services of a Notary Public for documents, just stop in at any AAA Hoosier Motor Club service center.

## **Public Affairs**

### **Civic and Traffic Safety**

Throughout its history, AAA has worked to make roadways safer for the driving public through:

- School safety patrol programs
- Safety programs for everyone from preschool to senior citizens
- Driver education manuals
- Annual School Traffic Safety Poster contests
- Alcohol awareness promotions
- Prepared traffic safety lessons, posters and teacher guides
- Affiliating local commercial driving schools

The AAA Foundation for Traffic Safety produces safety literature, educational videos and sponsors safety research products. Pamphlets and other foundation materials are available to members. Please call (317) 923-1500 for more information.

### **Member Publications**

AAA publishes numerous pamphlets, brochures, books, and guides to keep you informed. While it is impossible to list all of the AAA publications here, you can contact AAA Hoosier Motor Club's Public Affairs Department if you have specific needs or interests. Small quantities of AAA publications are free however, for multiple copies, there may be a nominal charge.

### **Home & Away Magazine**

*Home & Away* is a bi-monthly publication exclusively for AAA Hoosier Motor Club members. Each issue features helpful information on a variety of automotive and travel-related subjects. *Home & Away* features are supplemented

by regular departments which keep you informed about member benefits, issues that affect you as a motorist and traveler, and facts you will want to know about car care, travel, insurance, and special opportunities available to AAA members only.

### **AAA Member Newsletters**

Distributed by e-mail, the AAA Member newsletters keep you informed of the latest happenings at AAA. Creative feature stories, new programs, special offers, exclusive discounts and great contest giveaways keep you in the loop with AAA. To sign up for our newsletters go to [AAA.com/newsletter](http://AAA.com/newsletter) today.

### **New Member Update**

New members to the club can expect to receive a newsletter, through standard mail delivery, that will inform them about all the advantages of being an AAA member.

**Notes:**

My AAA membership number is: \_\_\_\_\_

Membership type: Basic / Plus / Plus RV / Premier

Associate #1 \_\_\_\_\_

Associate #2 \_\_\_\_\_

Associate #3 \_\_\_\_\_

Associate #4 \_\_\_\_\_

My local AAA office is: \_\_\_\_\_

\_\_\_\_\_

My AAA insurance agent's name is:

\_\_\_\_\_

Phone \_\_\_\_\_

Fax \_\_\_\_\_

E-mail \_\_\_\_\_

My AAA insurance policy number is: \_\_\_\_\_

Auto \_\_\_\_\_

Home \_\_\_\_\_

Life \_\_\_\_\_

\_\_\_\_\_

My AAA travel agent's name is:

\_\_\_\_\_

Phone \_\_\_\_\_

Fax \_\_\_\_\_

E-mail \_\_\_\_\_



## Offices to Serve You

### Indianapolis Area

#### **Allisonville Rd.**

5180 Allisonville Rd (46205)  
**Service Ctr** (317) 257-8101  
**Travel Agency** (317) 257-8106

#### **Braeburn Village**

8120 E. 21<sup>st</sup> St (46219)  
**Service Ctr** (317) 899-4714  
**Travel Agency** (317) 899-5172

#### **Carmel**

1130 AAA Way (46032)  
**Service Ctr** (317) 846-7399  
**Travel Agency** (317) 846-7522

#### **College Park**

8751 Wesleyan Rd. (46268)  
**Service Ctr** (317) 875-4222  
**Travel Agency** (317) 875-5106

#### **Greenwood-Southport**

1309 E. Stop 11 Rd. (46227)  
**Service Ctr** (317) 882-1521  
**Travel Agency** (317) 882-1533

#### **Speedway**

3073 N. High School Rd. (46224)  
**Service Ctr** (317) 297-4266  
**Travel Agency** (317) 297-3527

### Outside Indianapolis

#### **Avon**

8100 E. U.S. Highway 36  
Suite F (46123)  
**Service Ctr** (317) 272-5134  
**Travel Agency** (317) 272-5138

#### **Bloomington**

2310 N. Walnut St. (47404)  
**Service Ctr** (812) 336-1700  
**Travel Agency** (812) 336-1700

#### **Clarksville**

999 Eastern Blvd. (47129)  
**Service Ctr** (812) 282-7776  
**Travel Agency** (812) 282-7779

#### **Kokomo**

3551 S. LaFountain (46902)  
**Service Ctr** (765) 453-7763  
**Travel Agency** (765) 453-7766

#### **Lafayette**

331 N. 4<sup>th</sup> St. (47901)  
**Service Ctr** (765) 423-1694  
**Travel Agency** (765) 423-1697

#### **Muncie**

4351 W. Clara Ln (47304)  
**Service Ctr** (765) 289-7161  
**Travel Agency** (765) 289-7163

#### **Noblesville**

1950 E. Conner St. Ste C  
(46060)  
**Service Ctr** (317) 773-8235  
**Travel Agency** (317) 773-8235

#### **Richmond**

3639 E. Main St (47374)  
**Service Ctr** (765) 966-3565  
**Travel Agency** (765) 966-3567

#### **Terre Haute**

1400 S. Third St. (47802)  
**Service Ctr** (812) 232-2338  
**Travel Agency** (812) 232-2338



**Travel and Insure**

**With Someone You Trust**

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